

Buckmans.com International Ordering Instructions Questions? international@buckmans.com

(do not fax this page)

Buckman's Ski and Snowboard Shops will gladly ship to anywhere in the world to customers who place their orders using the following guidelines:

1. Fax the completed order form found on the next page to 001-610-495-7229

From Canada: 1-610-495-7229

From the UK, New Zealand and most of Europe: 001 610 495 7229

<u>From Australia:</u> 0011 1 610 495 7229 <u>From Japan:</u> 001 0041 1 610 495 7229

Please verify your email address and your credit card information. Incorrect or illegible information may delay or cancel your order. Please fill out the form completely!

2. Include a copy of your credit card in the box provided.

3. Approve or cancel the email order confirmation.

Please allow 1 – 2 business days for your order to be processed.

To confirm receipt of your faxed order, please email international@buckmans.com

Faxing the form to us signifies that you agree to be bound by the terms of this policy. All cancelled orders will be removed from our system and all credit card information will be destroyed.

Do not email us any credit card information as email is not secure.

BY FAXING US YOUR ORDER, YOU AGREE TO THESE TERMS: Once we receive your order and verify your credit card, we will calculate your shipping costs and notify you via email. Processing of your order will not be completed until you reply to us and approve the shipping costs. Your credit card will not be charged until we receive email approval from you of costs related to your order. You will have three business days to confirm the transaction – all orders will be cancelled upon your request (if the order has not shipped) or after three business days have passed with no reply from you.

All orders will be processed during normal business hours on Monday through Friday (8am – 4:30pm EST). Questions? Email us at international@buckmans.com

Please note: Our shipping costs do NOT include duties, taxes or other fees that may be required by your country. Buckman's Ski and Snowboard Shops will not be responsible for any of these additional fees or costs. It is recommended that you contact your local custom's office for an estimate of these costs before placing your order. If the package is returned for any reason, shipping costs will not be refunded. Other fees, such as restocking fees, may apply to all returned packages because of a failed delivery to your address.

Shipping and delivery times are not guaranteed. All packages will be marked as "merchandise." We will not mark any packages as "gift."

We reserve the right to refuse processing orders that are marked as available for purchase in our retail stores only or are not available for shipping outside of the USA.

Shipping Skis and Snowboards: The length of these items causes the shipping price to increase significantly. For example, shipping skis internationally costs \$99 - \$250 US or more (except to Canadian customers).



Buckman's Ski & Snowboard Shops Fax Order Form

You must use this form if you are outside of the United States.

Skis Snowboards	Apparel	Accessories	see page	one o	1 11113 1	orin for our	iax riurriber)	
SHIPPIN	G IN	FORMATION:						
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Street Addr	ess							
Postal Cod	de							
City		State		ate/Pro	e/Province			
Country			•					
Phone								
BILLING	INFO	DRMATION: Check if the k	oilling add	dress i	s the s	same as the	ship to addre	ess above
Billing Nan	ne							
Billing Phone		Billing			Fax			
Billing Street			1			-1		
Address Billing								
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Billing City			Sta	Billin ate/Pro				
Billing			,			1		
Country								
EMAIL:								
CREDIT CARD INFORMATION Include a faxed photocopy of your credit card				*Cardholder's Signature: my signature confirms I agree to the paragraph below				
Card Type		Card Number		Expiration Date		- 4 digit cation code ck of card / t for Amex)	Name on Card	
			DERED I	TEMS				
Buckmans ID		Product Name		Si		Color	Qty.	Price
						Pre-Shipp	ing Total:	
ted on this form	n and o	tes that you have read and agree to to our website. Your signature authorize wboard Shops to charge your card for	es					

Buckman's will not be responsible for taxes, tariffs or other charges due upon receipt and will not be responsible for lost or stolen shipments. USPS Shipping and delivery times are not guaranteed.

To confirm receipt of your order, email us at:

international@buckmans.com

(Include a copy of your credit card here)

^{*}F sta you requested once you have approved the shipping costs.